SMART SCM

Wright Line Training: Inside View

1. Logging on:

Production Link (live): <u>https://prod.smartscm.com/</u> Username: Insideview Password: provided separately

2. How to Search for Shipments:

- 1. To search for ALL Wright-Line shipments click SEARCH without entering any other criteria. Please note that this will return all shipments that are currently in ACTIVE status (i.e. shipments that are NOT Delivered, On-hold or Canceled).
 - In order to see ACTIVE + INACTIVE (Delivered, On-hold, Canceled) orders, first select ALL in the STATUS dropdown field.
 - The shipment total is displayed at the bottom of the screen.
- 2. To search for a shipment by SOF# -- enter the SOF# in the CUSTOMER SH # field and click SEARCH.
- 3. To search for a shipment based on some other criteria (Status, SmartSCM SH#, Dates,
 - Times, etc.) -- utilize a single or any combination of the search fields provided.

	CLEARFLOW LY	stics, Ixc, Orde	ER & SHIPME	NT									🛔 Inside View	•
Shi	ipment Sear	ch												•
SH#	7SHO	Customer SH #	Status Accept.	Dest City	Dest ST P/U DT		_	DEL DT	>	Searci	Clear	Download Customize	Saved Searches	
Adv	vance Search													
Drag	g a column and	drop it here to g	roup by that	column										
SH#/	/ѕно	Customer SH # S	Status	Mode	Org City	Org ST	Org Zip	Dest City	📄 Dest	Dest Zip P/U	DT	P/U Time	DEL DT	Del Time
					1								I	
					Pres	s Enter	or Search	to view your info	rmation.					
							View Ship	ment Status						

3. How to View Shipment Details:

1. Select the shipment (it will be highlighted green when selected) and click VIEW SHIPMENT at the bottom of the screen.

Shipment So	earch												
SH#/SHO 55202	Customer SH #	Accept,	Dest City	Dest ST P/U DT			DEL DT			Search Clear	Download Customi	Saved Searches	-
Advance Searc	h												
Drag a column a	and drop it here to	group by tha	t column										
SH#/SHO	Customer SH #	Status	Mode	Org City	Org ST	Org Zip	Dest City	Dest	Dest Zip	P/U DT	P/U Time		Del Time
										2020-12-31	00.00		00.00
5520	537908	Created	т	WORCESTER	MA	01606	PHILADELPHIA	PA	19106		08:00		00.00

2. Once opened in VIEW mode, the line item details can be viewed in the Shipping Items tab and account information can be viewed on the AR/AP tab.

	Sh	ipping Items	Attachments	R/AP											
odit Av	ailable	[\$2143143170	861												
cuit Av	anabie		.00]		Customer Chine		20.42	Tatal Miles		Overlag Description					
istomei	r*	wright Line	згокегаде		Customer Shiph	nent # 53	/94/	Total Miles	311.3	Owning Branch	Select		<u> </u>		
		Eaton-EFLN 04 PO BOX 18217	172 C/o Cass Inform	nation Systems	Respond By			Total Weight	14916	Sales Person	Roland Clark		-		
		COLUMBUS, O	H 43218		LOB	Se	lect	 Total Pieces 	20	Account Manager	Roland Clark		-		
		Ph/Fax:/			Mode/ Service*	т	- Select	 Target Pay Rate 	0	Booked By(carrier assigned by)	Bill Heigl				
ntact				1 1			lact x Salact x Oby			000.g.(c0.07)					
					Equipment*	30	Jett Jelett Qty								
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omer	Instru	uction			Bill To	Instruction			Privat	e Notes Notes en custome	tered here will rs. They are int	ernal to yo	our org	aniza	tior
Consc	Instru	uction	Claim Priority	Select -	Bill To	Dry	Min Max Custom Re	ef. Fields 🔳 Acc	Privat	e Notes Notes en	ntered here will rs. They are int	ernal to yo	our org	aniza	tion
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tomer Consc Stop	· Instru olidate Type	Location	Claim Priority	Select -	Bill To Temp Control	Dry Miles To	Min Max Custom Re	ef. Fields 🔳 Acco	Privat	PO #	ntered here will rs. They are int Handling Unit	Weight	Actio	n	tion
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4. How to View Shipment Status:

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- 1. Select the shipment and click STATUS at the bottom of the screen.
- 2. All status updates are displayed in chronological order and show when and by whom the status was updated by.

inpinient Sea	rch												
H#/SHO	Customer SH #	Status	Dest City	Dest ST P/U DT			DEL DT			Search Clear		Saved Searches	
		Delivere									Customize	I	
Advance Search													
	d drop it have to .	nun hir tha	t column										
rag a column and	a arop it here to i	group by tha	column										
1#/SHO	Customer SH #	Status	Mode	Cig City	019 31	Org Zip	Dest City	Dest .	Dest Zip	F/U DT	R/U Time	DEL DT	Del Time
5200606	537947	Delivered		WORCESTER	MA	01606	NEWARK	DE	19702	2021-01-11	08:00-16:00	2021-01-12	07:00
5200602	537908	Delivered	TL	LOWELL	МА	01852	GAINESVILLE	VA	20155	2021-01-05	08:00-17:00	2021-01-06	08:00-00:16
5200602	537908	Delivered	TL	LOWELL	ма	01852	GAINESVILLE	VA	20155	2021-01-05	08:00-17:00	2021-01-06	08:00-00:16
5200600	538703	Delivered	TL	WORCESTER	ма	01604	ANAHEIM	CA	92806	2021-01-04	08:00	2021-01-08	08:00-17:00
5200600	538703	Delivered	тι	WORCESTER	MA	01604	ANAHEIM	CA	92806	2021-01-04	08:00	2021-01-08	08:00-17:00
5200596	537829	Delivered	LCL	NEWARK	DE	19702	PHILADELPHIA	PA	19106	2021-01-05	07:00	2021-01-05	08:00
5200595	537829	Delivered	тι	WORCESTER	MA	01606	NEWARK	DE	19702	2020-12-31	08:00-16:30	2021-01-04	08:00-15:30
5200589	537569	Delivered	TL	WORCESTER	MA	01606	SAN ANTONIO	тх	78251	2021-01-28	00:08	2021-02-01	00:08
5200588	537570	Delivered	TL	SCHERTZ	тх	78154	SAN ANTONIO	тх	78251	2021-01-07	07:00	2021-01-07	08:00
					-				_				

	Statue Activity Date	Stop Location	Statue Entry	Undated By	Internal Comments	Comments for Customer	EDI Sant
Status	Status Activity Date		Status Entry	opuated by	Internal Comments	Comments for Customer	EDI Sent
elivered	01-12-2021 00:00:00	2 - BAYSHORE - NEWARK, DE, NEWARK, DE 19702	01-18-2021 13:53:13	BillHeigl			
lotes	01-11-2021 14:56:33	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 14:56:33	BillHeigl		BOL 5200606 printed	
lotes	01-11-2021 12:13:02	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 12:13:02	BillHeigl	Carrier Rate Confirmat		
arrier Assigned	01-11-2021 12:12:42	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 12:12:42	BillHeigl			
reated	01-11-2021 12:08:57	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 12:08:57	BillHeigl			