

# SMART SCM

## Wright Line Training: Inside View

### 1. Logging on:

Production Link (live): <https://prod.smartsbcm.com/>

Username: Insideview

Password: provided separately

### 2. How to Search for Shipments:

1. To search for ALL Wright-Line shipments click SEARCH without entering any other criteria. Please note that this will return all shipments that are currently in ACTIVE status (i.e. shipments that are NOT Delivered, On-hold or Canceled).
  - In order to see ACTIVE + INACTIVE (Delivered, On-hold, Canceled) orders, first select ALL in the STATUS dropdown field.
  - The shipment total is displayed at the bottom of the screen.
2. To search for a shipment by SOF# -- enter the SOF# in the CUSTOMER SH # field and click SEARCH.
3. To search for a shipment based on some other criteria (Status, SmartSCM SH#, Dates, Times, etc.) -- utilize a single or any combination of the search fields provided.

ORDER & SHIPMENT Inside View

### Shipment Search

SH#/SHO Customer SH # Status Dest City Dest ST P/U DT DEL DT

Accept... Search Clear Download Customize Saved Searches

Advance Search

Drag a column and drop it here to group by that column

SH#/SHO	Customer SH #	Status	Mode	Org City	Org ST	Org Zip	Dest City	Dest ...	Dest Zip	P/U DT	P/U Time	DEL DT	Del Time
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Press Enter or Search to view your information.

View Shipment Status

### 3. How to View Shipment Details:

1. Select the shipment (it will be highlighted green when selected) and click VIEW SHIPMENT at the bottom of the screen.

**Shipment Search**

SH#/SHO: 55202 Customer SH #: [ ] Status: Accept, [v] Dest City: [ ] Dest ST: [ ] P/U DT: [ ] DEL DT: [ ] Search Clear Download Customize Saved Searches

Advance Search

Drag a column and drop it here to group by that column

SH#/SHO	Customer SH #	Status	Mode	Org City	Org ST	Org Zip	Dest City	Dest ...	Dest Zip	P/U DT	P/U Time	DEL DT	Del Time
55202	537908	Created	TL	WORCESTER	MA	01606	PHILADELPHIA	PA	19106	2020-12-31	08:00		00:00

Count: 1

View Shipment Status

2. Once opened in VIEW mode, the line item details can be viewed in the Shipping Items tab and account information can be viewed on the AR/AP tab.

Update SH+SHO - 5200606 - Delivered

General Shipping Items Attachments AR/AP

Credit Available: \$2143143170.86

Customer\*: Wright Line Brokerage Customer Shipment #: 537947 Total Miles: 311.3 Owing Branch: Select

Eaton-EFLN 04172 C/o Cass Information Systems Respond By: [ ] Total Weight: 14916 Sales Person: Roland Clark

PO BOX 182175 COLUMBUS, OH 43218 LOB: Select Total Pieces: 20 Account Manager: Roland Clark

Ph/Fax: / Mode/ Service\*: TL Select Target Pay Rate: 0 Booked By (carrier assigned by): Bill Heigl

Contact: [ ] Equipment\*: Select Select Qty

Customer Instruction: [ ] Bill To Instruction: [ ] Private Notes: Notes entered here will not be shared with customers. They are internal to your organization.

Consolidate Post Claim Priority Select Temp Control Dry Min Max Custom Ref. Fields Accessorial

Stop	Type	Location	City/State/Zip	Miles To ...	Appt. Date Time	ETA	Actual In/Out	PO #	Handling Unit	Weight	Action
1	P	EATON WRIGHTLINE 160 GOLD STAR BLVD	WORCESTER, MA 01606	311.3	01-11-2021 08:00 AM 01-11-2021 04:00 PM						+ - ↑ ↓
2	D	BAYSHORE - NEWARK, DE 355 CORPORATE BLVD	NEWARK, DE 19702	0	01-12-2021 07:00 AM 01-12-2021 07:00 AM						+ - ↑ ↓

Routing And Carrier Assignment

Assign carrier Route it/Change mode and then assign carrier

Carrier Details

Carrier: LANDSTAR RANGER, INC. Carrier Ref #: [ ] Truck #: [ ] Trailer/Container #: [ ] Prefix: [ ] Number: [ ]

#### 4. How to View Shipment Status:

1. Select the shipment and click STATUS at the bottom of the screen.
2. All status updates are displayed in chronological order and show when and by whom the status was updated by.

ClearFlow Logistics, Inc. ORDER & SHIPMENT Inside View

Shipment Search

SH#/SHO Customer SH # Status Dest City Dest ST P/U DT DEL DT Search Clear Download Customize Saved Searches

Advance Search

Drag a column and drop it here to group by that column

SH#/SHO	Customer SH #	Status	Mode	Orig City	Orig ST	Orig zip	Dest City	Dest ST	Dest zip	P/U DT	P/U Time	DEL DT	Del Time
5200606	537947	Delivered	TL	WORCESTER	MA	01606	NEWARK	DE	19702	2021-01-11	08:00-16:00	2021-01-12	07:00
5200602	537908	Delivered	TL	LOWELL	MA	01852	GAINESVILLE	VA	20155	2021-01-05	08:00-17:00	2021-01-06	08:00-00:16
5200602	537908	Delivered	TL	LOWELL	MA	01852	GAINESVILLE	VA	20155	2021-01-05	08:00-17:00	2021-01-06	08:00-00:16
5200600	538703	Delivered	TL	WORCESTER	MA	01604	ANAHEIM	CA	92806	2021-01-04	08:00	2021-01-08	08:00-17:00
5200600	538703	Delivered	TL	WORCESTER	MA	01604	ANAHEIM	CA	92806	2021-01-04	08:00	2021-01-08	08:00-17:00
5200596	537829	Delivered	LCL	NEWARK	DE	19702	PHILADELPHIA	PA	19106	2021-01-05	07:00	2021-01-05	08:00
5200595	537829	Delivered	TL	WORCESTER	MA	01606	NEWARK	DE	19702	2020-12-31	08:00-16:30	2021-01-04	08:00-15:30
5200589	537569	Delivered	TL	WORCESTER	MA	01606	SAN ANTONIO	TX	78251	2021-01-28	00:08	2021-02-01	00:08
5200588	537570	Delivered	TL	SCHERTZ	TX	78154	SAN ANTONIO	TX	78251	2021-01-07	07:00	2021-01-07	08:00
5200587	537570	Delivered	TL	WORCESTER	MA	01606	SCHERTZ	TX	78154	2020-12-30	08:00-16:00	2021-01-04	08:00-16:00

Count: 1799

View Shipment Status

Status: SH/SHO # 5200606

Drag a column and drop it here to group by that column

Status	Status Activity Date	Stop Location	Status Entry	Updated By	Internal Comments	Comments for Customer	EDI Sent
Delivered	01-12-2021 00:00:00	2 - BAYSHORE - NEWARK, DE, NEWARK, DE 19702	01-18-2021 13:53:13	BillHeigl			
Notes	01-11-2021 14:56:33	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 14:56:33	BillHeigl		BOL 5200606 printed	
Notes	01-11-2021 12:13:02	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 12:13:02	BillHeigl	Carrier Rate Confirmat...		
Carrier Assigned	01-11-2021 12:12:42	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 12:12:42	BillHeigl			
Created	01-11-2021 12:08:57	1 - EATON WRIGHTLINE, WORCESTER, MA 01606	01-11-2021 12:08:57	BillHeigl			

Add Status Close